

Notice of Thames Water work at Gloucester Gate



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High Speed Two (HS2) is the new high speed railway for Britain.

Gloucester Gate

We will soon be carrying out works at the intersection of Gloucester Gate and Albany Street. This is to lay new pipes as part of the water main diversion. Our work will be carried out in two phases and will be completed by **June 2019**. There will be a full road closure in place between the junction of Outer Circle and the junction of Albany Street for the full duration of works.

Our work

Phase one

The first phase of work will include a lane closure for traffic heading north on Albany Street and a full road closure on Gloucester Gate.

There will be two way traffic lights in place to maintain access to and from Albany Street at all times.

We will start work on **Thursday 3 January 2019** and we will complete this section of work in **March**. We will be working Monday to Friday and we may also work on Saturday and Sunday when required. Our working hours are in the panel on the right. Once we have completed our work in Albany Street, both lanes will be re-opened.

Phase two

The second phase of work will take place within the road closure on Gloucester Gate only and is expected to be complete by June.

Diversion route

The diversion routes will be clearly signposted and traffic will be directed around Regents Park from Albany Street to Prince Albert Road.

Your water and waste services should not be affected while we carry out this work.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the details below and quote the reference number: **BB231005**.

Phone: 0800 316 9800 (our lines are always open)

Email: customer.feedback@thameswater.co.uk

Online: www.thameswater.co.uk/contactus

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

Duration of work

- We will be working in Gloucester Gate from January to June 2019
- Our core working hours are: Monday – Friday 8am to 6pm; Saturday 9am to 1pm
- If we need to work on the weekend our hours will increase to Saturday 8am – 6pm; Sunday 9am – 5pm

What to expect

- There will be an increase in noise
- Parking / dropping off on Gloucester Gate will not be possible
- Footpaths will remain open but there may be a diversion in place
- We are in discussion with Camden Cycling group and TfL to look at cycling provisions and suggested alternative routes.

What we will do

- There will be a clearly marked road diversion in place
- Barriers will be in place around our work site
- There will be no disruption to your water or waste services during our works



Working on
behalf of

HS2

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing complaints@hs2-cc.org.uk.

Contact us

If you have any questions about this newsletter, please get in touch.

 **24/7 freephone** 08081 434 434

 **Minicom** 08081 456 472

 **Email** HS2enquiries@hs2.org.uk

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Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Español

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Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Bengali

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